

25/26/054 Suspend Standing Orders (for this item only) and allow for:

- i) discussion with Louise Cresswell and Ian Smith (Waste Networks Environment Lead) from Severn Trent Water (STW),
Josh (Principal Officer) was also available from Nottinghamshire County Council (NCC) Flood Team.

Sewage & Flooding

Both STW guests are up to speed with issues in Cropwell Butler, especially the foul drains. CCTV (infiltration) surveys have been carried out to identify infiltration from other types of water. Found some roots but not major obstructions. Three surface/ground water infiltrations which are still to be solved. Manhole chamber needs to be sealed using injection method to stop ingress of non-foul water but does not create a pressure seal in the cover. Two other joints being investigated for whether a no-dig fix can be carried out using a membrane lining. The size of the pipes has been confirmed as adequate for the throughput. A question regarding the time taken (5 years) to do the surveys was addressed by STW stating that it is a relatively complex situation needing external parties to be involved and the works need to be prioritised.

Some specific report / case numbers were taken away.

Complaints still need to be logged.

In parallel the risk profile needs to be explained. Investment is based on the risk profile. The Risk matrix is driven partly by the regulation parameters. Investigation will be carried out whether some visibility of the risk management can be shared. The next phase of the survey will start to look at the full network (connectivity survey) and how non-foul (surface) water is entering the system. STW have no powers...[interrupted]... to enforce modifications? It will be difficult to quantify this water impact over the whole (local) network.

Building development will add further strain to the current limited capacity (100mm pipe from pumping station).

There is 'an element' of weighting based on public 'reporting of issues' (not complaints), in terms of 'supporting' the risk matrix but does not influence the priority within the matrix.

It needs to be encouraged for the public to report issues at the point in time – a suggestion that this can be done through the newsletter.

A clean-up exercise can be assisted by STW prior to local Council street cleaners.

The risk scoring can be influenced by children's playground and playing field/cricket field – STW are to check that these are already noted in the risk matrix.

Thanks were voiced from the Chair for the communication channel improvement but hope that this is the start of a process and that we will be given regular updates.

STW agreed to the improved dialogue – they are listening – understand the impact on the community. Pressure will be placed on certain parts of the organisation.

Rookery Corner

The Rookery Corner issue has an element of STW involvement and STW representatives are to investigate this to see if they can help.

There was an approach from a member of the public as to when the Rookery corner bank can be fixed, rather than just sandbags. The County Cllr was to investigate whether/how this can happen.

Natural Flood Management

Outline plan has been approved so has unlocked funding. Landowner discussions for interventions have been positive – contract to be finalised. Some work this summer and some in summer 2026, with a front-loading in 2025. A number (40-60) of leaky barriers, deep culverts, and ponds will be in the first stage. Flood resilience funding is to be made available for those properties affected but have not yet had any investment.

Topological survey results to be shared with Parish Councillors by NCC Flood Team.